

NetCard Systems P.O. Box 4517 Centennial, CO 80112 PAYER SPECIFICATION SHEET

Segment and Field Requirements by Transaction Type

Plan Information

Payer Name: NetCard Systems		Date: 03/15/16			
Plan Name: NetCard Systems/Well	dyne/RxWest	BIN: 008878	PCN: CB8		
Plan Name: Pharmastrategies		BIN: 014856	PCN: None		
Plan Name: Pharmastrategies		BIN: 015383	PCN: None		
Plan Name: UFCW		BIN: 008878	PCN: UFCW		
Plan Name: Unite Here Health		BIN: 008878	PCN: TCN		
Plan Name: RxMedSaver		BIN: 018034	PCN: WDF		
Plan Name: Connect Health Solution	ons	BIN: 018506	PCN: None		
Plan Name: Strategy Corp		BIN: 008878	PCN: 11330		
Processor: OptumRx					
Effective: 01/01/13	NCPDP Telecomr	nunication Standa	rd Version/Release #: D.0		
Provider Support: 1-888-886-5822.	For questions reg	arding Member El	igibility, Prior Authorizations or Claim		
Rejections you may also call 1-800-	Rejections you may also call 1-800-479-2000				
Certification Contact Information: D.0certification@sxc.com					

Segment and Field Requirements by Transaction Type:

Billing (B1), Reversal (B2), and Rebilling (B3) Transaction Data Elements (M-Mandatory, R-Required, RW-Required When)

TRANSACTION SEGMENT

B1 & B3

B2

NCPDP		MANDATORY	MANDATORY	
FIELD	FIELD NAME	OR	OR	COMMENTS/VALUES
FIELD		SITUATIONAL	SITUATIONAL	
101-A1	BIN	M	M	See above for BINs
102-A2	VERSION/RELEASE NUMBER	M	M	D.0
103-A3	TRANSACTION CODE	M	M	
104-A4	PROCESSOR CONTROL NUMBER	M	M	REQUIRED FROM ID CARD
109-A9	TRANSACTION COUNT	M	M	1-4 (UP TO 4 TRANSACTIONS
				PER B1 & B3 TRANSMISSION)
				ACCEPTED
202-B2	SERVICE PROVIDER ID QUALIFIER	M	M	01 (NATIONAL PROVIDER ID)
201-B1	SERVICE PROVIDER ID	M	М	VALUE FOR THE QUALIFIER

				USED IN 202B2 ABOVE
401-D1	DATE OF SERVICE	M	M	YYYYMMDD
110-AK	SOFTWARE	M	M	USE VALUE FOR SWITCH'S
	VENDOR/CERTIFICATION ID			REQUIREMENTS. IF
				SUBMITTING CLAIM WITHOUT
				A SWITCH

INSURANCE SEGMENT B1 & B3 B2

111-AM	SEGMENT INDENTIFICATION	М		04-SUBMIT ONLY IF SEGMENT
				IS TRANSMITTED
115-N5	MEDICAID ID NUMBER	RW		WHEN REQUIRED BY PLAN
301-C1	GROUP ID	М	M	USE IF PATIENT IS COVERED
				UNDER MORE THAN ONE PLAN
302-C2	CARDHOLDER ID	М	M	FROM ID CARD
303-C3	PERSON CODE	RW		WHEN PROVIDED ON ID CARD
306-C6	PATIENT RELATIONSHIP CODE	RW		1 =CARDHOLDER 2 = SPOUSE 3
				= CHILD 4 = OTHER
360-2B	MEDICAID INDICATOR	RW	RW	WHEN REQUIRED BY PLAN
361-2D	PROVIDER ACCEPT ASSINGMENT	RW		WHEN REQUIRED BY PLAN
301-20	INDICATOR	IN VV		WHEN REQUIRED BY PLAIN
997-G2	CMS PART D DEFINED QUALIFIED	RW		WHEN REQUIRED BY PLAN
337-GZ	FACILITY	17.00		WITEN REQUIRED BY PLAIN

PATIENT SEGMENT B1 & B3 B2

111-AM	SEGMENT IDENTIFICATION	M	01 - SUBMIT ONLY IF SEGMENT
			IS TRANSMITTED
310-CA	PATIENT FIRST NAME	R	REQUIRED FOR TWINS, ETC.
311-CB	PATIENT LAST NAME	R	
305-C5	PATIENT GENDER CODE	RW	WHEN REQUIRED BY PLAN
304-C4	DATE OF BIRTH	R	
322-CM	PATIENT STREET ADDRESS	RW	WHEN REQUIRED BY PLAN
322-CN	PATIENT CITY ADDRESS	RW	WHEN REQUIRED BY PLAN
324-CO	PATIENT STATE/PROVIDENCE ADDRESS	RW	WHEN REQUIRED BY PLAN
325-CP	PATIENT ZIP/POSTALZONE	RW	WHEN REQUIRED BY PLAN
307-C7	PLACE OF SERVICE	RW	WHEN REQUIRED BY PLAN
335-2C	PREGNANCY INDICATOR	RW	WHEN REQUIRED BY PLAN
384-4X	PATIENT RESIDENCE	RW	WHEN REQUIRED BY PLAN

CLAIM SEGMENT B1 & B3 B2

111-AM	SEGMENT IDENTIFICATION	M	M	07-SUBMIT ONLY IF THE
				SEGMENT IS TRANSMITTED
455-EM	PRESCRIPTION/SERVICE	M	M	01-RX BILLING
	REFERENCE NUMBER QUALIFIER			
402-D2	PRESCRIPTION /SERVICE	M	M	REQUIRED – UP TO 12 DIGITS
	REFERENCE NUMBER			SUPPORTED
436-E1	PRODUCT/SERVICE ID	М	N.4	03-NATIONAL DRUG CODE
450-E1	QUALIFIER	IVI	M	03-NATIONAL DRUG CODE

407-D7	PRODUCT/SERVICE ID	М	М	NDC NUMBER/FOR MULTI- INGREDIENT COMPOUNDS, SUBMIT "00000 00 0000"
442-E7	QUANTITY DISPENSED	R		B1 AND B3 CLAIMS
405-D5	DAYS SUPPLY	R		B1 AND B3 CLAIMS
403-D3	FILL NUMBER	R		B1 & B3 CLAIMS
406-D6	COMPOUND CODE	R		B1 & B3 CLAIMS. USE "2" IF PRODUCT IS A COMPOUND. THE COMPOUND SEGMENT IS ALSO REQUIRED IF A COMPOUND CODE OF 2 IS SUBMITTED
408-D8	DISPENSE AS WRITTEND (DAW)	R		0-B1 AND B3 CLAIMS
414-DE	DATE PRESCRIPTION WAS WRITTEN	R		B1 & B3 CLAIMS
415-DF	NUMBER OF REFILLS AUTHORIZED	RW		WHEN REQUIRED BY PLAN
420-DK	SUBMISSION CLARIFICATION CODE	RW		USE VALUE "8" WHEN ACCEPTING PAYMENT ONLY FOR COVERED PRODUCTS IN MULTI-INGREDIENT COMPOUND. USE VALUE '19" WHEN SUBMITTING AN LTC SPLIT BILLING CLAIMS THAT IS THE BALANCE OF A CLAIM SUBMITTED TO MEDICARE PART A.
308-C8	LIMIT DOSE INDICATOR	RW		IF OTHER COVERAGE EXISTS, THE APPLICABLE VALUE MUST BE SUBMITED WITH REQUIRED COB SEGMENT QUALIFIER(S). 0= NON SPECIFIED. 1= NO OTHER COVERAGE IDENTIFIED. 2 = OTHER COVERAGE EXISTS — PYMNT COLLECTED. 3 = OTHER COVERAGE EXISTS —THIS CLAIM NOT COVERED. 4 = OTHER COVERAGE EXISTS, PAYMENT NOT COLLECTED. 5 = MANAGED CARE PLAN DENIAL. 6 = OTHER COVERAGE DENIED — NOT A PARTICIPATION PROVIDER. 7 = OTHER COVERAGE EXISTS — NOT IN EFFECT AT TIME OF SERVICE. 8 = CLAIM IS BILLING FOR A COPAY.
429-DT	UNIT DOSE INDICATOR	RW		WHEN REQUIRED BY PLAN

357-NV	DELAY REASON CODE	RW	WHEN REQUIRED BY PLAN
995-E2	ROUTE OF ADMINISTRATION	RW	WHEN REQUIRED BY PLAN
996-G1	COMPOUND TYPE	RW	WHEN REQUIRED BY PLAN
147-U7	PHARMACY SERVICE TYPE	RW	WHEN REQUIRED BY PLAN
	ORIG PRESCRIBED		
453-EJ	PRODUCT/SERVICE ID	RW	WHEN REQUIRED BY PLAN
	QUALIFIER		
445-EA	ORIGINALLY PRESCRIBED	RW	WHEN REQUIRED BY PLAN
44J-LA	PRODUCT.SERVICE CODE	IVV	WHEN REQUIRED BY FEAN
461-EU	PRIOR AUTHORIZATION TYPE	RW	WHEN REQUIRED BY PLAN
401-10	CODE	IVV	WHEN REQUIRED BY FEAN
462-EV	PRIOR AUTHORIZATION	RW	WHEN REQUIRED BY PLAN
402-LV	NUMBER SUBMITTED	IVVV	WITEN NEQUINED BY PEAN
354-NX	SUBMISSION CLARIFICATION	RW	VARIES BY PLAN
334-11/	CODE COUNT	IVVV	VARIES BY PLAIN

PRESCRIBER SEGMENT

В	18	k B	3	В	32

NCDDD	NCDDD FIELD MANAE	MANIDATORY	MANDATODY	CONANAENTS (MALLIES
NCPDP	NCPDP FIELD NAME	MANDATORY	MANDATORY	COMMENTS/VALUES
FIELD		OR	OR	
		SITUATIONAL	SITUATIONAL	
111-AM	SEGMENT IDENTIFICATION	M		SUBMIT ONLY IF SEGMENT IS
				TRANSMITTED
466-EZ	PRESCRIBER ID QUALIFER	RW		12-DEA. PREFER USE OF
				12,13,14
411-D8	PRESCRIBER ID	RW		WHEN REQUIRED BY PLAN
427-DR	PRESCRIBER LAST NAME	RW		WHEN REQUIRED BY PLAN
498-PM	PRESCRIBER PHONE NUMBER	RW		WHEN REQUIRED BY PAN

COB/OTHER PAYMENTS SEGMENT SCENARIO 1 –OTHER PAYER AMOUNT PAID REPETITIONS ONLY

B1 & B3 B2

NCPDP FIELD	FIELD NAME	MANDATORY OR SITUATIONAL	MANDATORY OR SITUATIONAL	COMMENTS/VALUES
111-AM	SEGMENT IDENTIFICATION	М		COB/OTHER PAYMENTS SEGMENT

337-4C	COORDINATION OF	RW	RW	REQUIRED IF SEGMENT USED.
	BENEFITS/OTHER PAYMENTS			MAX =3
	COUNT			
338-5C	OTHER PAYER COVERAGE TYPE	RW	RW	WHEN REQUIRED BY PLAN
339-6C	OTHER PAYER ID QUALIFIER	RW		03 = BIN
340-7C	OTHER PAYER ID	RW		BIN OF OTHER PAYER
443-E8	OTHER PAYER DATE	RW		WHEN REQUIRED BY PLAN
341-HB	OTHER PAYER AMOUNT PAID	RW		# OF OCCURRENCES
341 115	COUNT	11,44		" of occountinces
342-HC	OTHER PAYER AMOUNT PAID	RW		WHEN REQUIRED BY PLAN
	QUALIFIER			
431-DV	OTHER PAYER AMOUNT PAID	RW		ENTER COUPON VALUE
471-5E	OTHER PAYER REJECT COUNT	RW		WHEN REQUIRED BY PLAN
472-6E	OTHER PAYER REJECT CODE	RW		WHEN REQUIRED BY PLAN

COB/OTHER PAYMENTS SEGMENT SCENARIO 2 – OTHER PAYER – PATIENT RESPONSIBILITY AMOUNT REPITITIONS AND BENEFIT STAGE REPETITIONS ONLY

B1 & B3 B2

		DI Ø D3	DZ	
NCPDP FIELD	FIELD NAME	MANDATORY OR SITUATIONAL	MANDATORY OR SITUATIONAL	COMMENTS/VALUES
111-AM	SEGMENT IDENTIFICATION	М		05= TRANSMIT ONLY IF THE SEGMENT IS TRANSMITTED
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	RW	RW	WHEN REQUIRED BY PLAN
338-5C	OTHER PAYER COVERAGE TYPE	RW		WHEN REQUIRED BY PLAN
339-6C	OTHER PAYER ID QUALIFIER	RW		WHEN REQUIRED BY PLAN
340-7C	OTHER PAYER ID	RW		WHEN REQUIRED BY PLAN
443-E8	OTHER PAYER DATE	RW		WHEN REQUIRED BY PLAN
471-5E	OTHER PAYER REJECT COUNT	RW		WHEN REQUIRED BY PLAN
472-6E	OTHER PAYER REJECT CODE	RW		WHEN REQUIRED BY PLAN
353-NR	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT	RW		WHEN REQUIRED BY PLAN
351-NP	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER	RW		WHEN REQUIRED BY PLAN
352-NQ	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT	RW		WHEN REQUIRED BY PLAN
392-MU	BENEFIT STAGE COUNT	RW		WHEN REQUIRED BY PLAN
393-MV	BENEFIT STAGE QUALIFIER	RW		WHEN REQUIRED BY PLAN
394-MW	BENEFIT STAGE AMOUNT	RW		WHEN REQUIRED BY PLAN

COB/OTHER PAYMENTS SEGMENT SCENARIO 3 – OTHER PAYER AMOUNT PAID, OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT, AND BENEFIT STAGE REPETITIONS PRESENT (GOVERNMENT PROGRAMS)

B1 & B3 B2

		D1 & D3	ı	
NCPDP		MANDATORY	MANDATORY	
FIELD	FIELD NAME	OR	OR	COMMENTS/VALUES
TILLD		SITUATIONAL	SITUATIONAL	
111-AM	SEGMENT INDICATOR	М		05= TRANSMIT ONLY IF THE
III-AW	SEGIVIENT INDICATOR	IVI		SEGMENT IS TRANSMITTED
	COORDINATION OF			
337-4C	BENEFITS/OTHER PAYMENTS	RW	RW	WHEN REQUIRED BY PLAN
	COUNT			
338-5C	OTHER PAYER COVERAGE TYPE	RW		WHEN REQUIRED BY PLAN
339-6C	OTHER PAYER ID QUALIFIER	RW		WHEN REQUIRED BY PLAN
340-7C	OTHER PAYER ID	RW		WHEN REQUIRED BY PLAN
443-E8	OTHER PAYER DATE	RW		WHEN REQUIRED BY PLAN
341-HB	OTHER PAYER AMOUNT PAID	RW		WHEN REQUIRED BY PLAN
341-110	COUNT	IVV		WHEN RECOINED BY FLAN
342-HC	OTHER PAYER AMOUNT PAID	RW		WHEN REQUIRED BY PLAN
342 110	QUALIFIER	LVA		WHEN REGOMES STILL
431-DV	OTHER PAYER AMOUNT PAID	RW		WHEN REQUIRED BY PLAN
471-5E	OTHER PAYER REJECT COUNT	RW		WHEN REQUIRED BY PLAN
472-6E	OTHER PAYER REJECT CODE	RW		WHEN REQUIRED BY PLAN
	OTHER PAYER-PATIENT			
353-NR	RESPONSIBILITY AMOUNT	RW		WHEN REQUIRED BY PLAN
	COUNT			
	OTHER PAYER-PATIENT			
352-NP	RESPONSIBILITY AMOUNT	RW		WHEN REQUIRED BY PLAN
	QUALIFIER			
352-NQ	OTHER PAYER-PATIENT	RW		WHEN REQUIRED BY PLAN
332 110	RESPONSIBILITY AMOUNT	1,, 4, 4		THE RECORD DITEM
392-MU	BENEFIT STAGE COUNT	RW		WHEN REQUIRED BY PLAN
393-MV	BENEFIT STAGE QUALIFIER	RW		WHEN REQUIRED BY PLAN
394-MW	BENEFIT STAGE AMOUNT	RW		WHEN REQUIRED BY PLAN

WORKERS' COMPENSATION SEGMENT

B1 & B3 B2

		MANDATORY	MANDATORY	
NCPDP	FIELD NAME	OR	OR	COMMENTS/VALUES
FIELD		SITUATIONAL	SITUATIONAL	
111-AM	SEGMENT IDENTIFICATION	M		SUBMIT ONLY IF THE SEGMENT IS
				TRANSMITTED.
434-DY	DATE OF INJURY	R		REQUIRED IF SEGMENT IS USED.
315-CF	EMPLOYER NAME	RW		VARIES BY PLAN. SEE ONLINE
				RESPONSE FOR DETAILS.
316-CG	EMPLOYER STREET ADDRESS	RW		VARIES BY PLAN. SEE ONLINE
				RESPONSE FOR DETAILS.

317-CH	EMPLOYER CITY ADDRESS	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
318-CI	EMPLOYER STATE/PROVINCE	RW	VARIES BY PLAN. SEE ONLINE
	ADDRESS		RESPONSE FOR DETAILS.
319-CJ	EMPLOYER ZIP/POSTAL ZONE	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
32 0 -CK	EMPLOYER PHONE NUMBER	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
321-CL	EMPLOYER CONTACT NAME	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
327-CR	CARRIER ID	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
435-DZ	CLAIM REFERENCE ID	R	REQUIRED IF SEGMENT IS USED
117-TR	BILLING ENTITY TYPE	RW	VARIES BY PLAN. SEE ONLINE
	INDICATOR		RESPONSE FOR DETAILS.
118-TS	PAY TO QUALIFIER	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
119-TT	PAY TO ID	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
12 0 -TU	PAY TO NAME	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
121-TV	PAY TO STREET ADDRESS	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
122-TW	PAY TO CITY ADDRESS	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
123-TX	PAY TO STATE/PROVINCE	RW	VARIES BY PLAN. SEE ONLINE
	ADDRESS		RESPONSE FOR DETAILS.
124-TY	PAY TO ZIP/POSTAL ZONE	RW	VARIES BY PLAN. SEE ONLINE
			RESPONSE FOR DETAILS.
125-TZ	GENERIC EQUIVALENT	RW	VARIES BY PLAN. SEE ONLINE
	PRODUCT ID QUALIFIER		RESPONSE FOR DETAILS.
126-UA	GENERIC EQUIVALENT	RW	VARIES BY PLAN.
	PRODUCT ID		

PRICING SEGMENT B1&B3 B2

NCPDP		MANDATORY	MANDATORY	
FIELD	FIELD NAME	OR	OR	COMMENTS/VALUES
FIELD		SITUATIONAL	SITUATIONAL	
111-AM	SEGMENT IDENTIFICATION	M		PRICING SEGMENT
409-D9	INGREDIENT COST SUBMITTED	R		
426-DQ	USUAL AND CUSTOMARY	R		
420-DQ	CHARGE	N		
430-DU	GROSS AMOUNT DUE	R	R	
412-DC	DISPENSING FEE SUBMITTED	RW		WHEN REQUIRED BY PLAN
433-DX	PATIENT PAID AMOUNT	RW		WHEN REQUIRED BY PLAN
433-07	SUBMITTED	IV VV		WHEN REQUIRED BY FEAR

481-HA	FLAT SALES TAX AMOUNT SUBMITTED	RW	IF SALES TAX IS REQUIRED
482-GE	PERCENTAGE SALES TAX AMOUNT SUBMITTED	RW	IF SALES TAX IS REQUIRED
483-HE	PERCENTAGE SALES TAX RATE SUBMITTED	RW	IF SALES TAX IS REQUIRED
484-JE	PERCENTAGE SALES TAX BASIS SUBMITTED	RW	IF SALES TAX IS REQUIRED
423-DN	BASIS OF COST DETERMINATION	RW	WHEN REQUIRED BY PLAN
478-H7	OTHER AMOUNT CLAIM SUBMITTED AMOUNT	RW	WHEN REQUIRED BY PLAN
479-H8	OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER	RW	WHEN REQUIRED BY PLAN
480-H9	OTHER AMOUNT CLAIMED SUBMITTED	RW	WHEN REQUIRED BY PLAN

DUR/PPS SEGMENT

NCPDP FIELD	FIELD NAME	MANDATORY OR SITUATIONAL	MANDATORY OR SITUATIONAL	COMMENTS/VALUES
111-AM	SEGMENT IDENTIFICATION	М		SUBMIT ONLY IF THE SEGMENT IS TRANSMITTED
473-7E	DUR/PPS CODE COUNTER	R	R	REQUIRED IF SEGMENT IS USED
439-E4	REASON FOR SERVICE CODE	R	R	REQUIRED IF SEGMENT IS USED
440-ES	PROFESSIONAL SERVICE CODE	R	R	REQUIRED IF SEGMENT IS USED
441-E6	RESULT OF SERVICE CODE	R	R	REQUIRED IF SEGMENT IS USED
474-8E	DUR/PPS LEVEL OF EFFORT	R	R	REQUIRED IF SEGMENT IS USED
475-J9	DUR CO-AGENT ID QUALIFIER	RW		WHEN REQUIRED BY PLAN

RW

B1 & B3

B1&B3

B2

B2

WHEN REQUIRED BY PLAN

COMPOUND SEGMENT

DUR CO-AGENT CODE

476-H6

NCPDP FIELD	FIELD NAME	MANDATORY OR SITUATIONAL	MANDATORY OR SITUATIONAL	COMMENTS/VALUES
450-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE	М		
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR	М		1=EACH, 2= GRAMS, 3= MILLILITERS

447-EC	COMPOUND INGREDIENT COMPONENT COUNT	М	MAX 25 INGREDIENTS
488-RE	COMPOUND PRODUCT ID QUALIFIER	M	0 3 - NDC
489-TE	COMPOUND PRODUCT ID	M	AT LEAST 2 INGREDIENTS AND 2 NDC'S
448-ED	COMPOUND INGREDIENT QUANTITY	M	
449-EE	COMPOUND INGREDIENT DRUG COST	RW	
490-UE	COMPOUND INGREDIENT BASIS OF COST DETERMINATION	RW	
362-2G	COMPOUND INGREDIENT MODIFIER CODE COUNT	RW	REQUIRED WHEN COMPOUND INGREDIENT MODIFIER CODE (363-2H) IS SENT
363-2H	COMPOUND INGREDIENT MODIFIER CODE	RW	REQUIRED IF NECESSARY FOR STATE/FEDERAL REGULATORY AGENCY PROGRAMS

COUPON SEGMENT: USE OF THE COUPON SEGMENT DATA ELEMENTS IS NOT SUPPORTED. SUBMIT VALUE OF COUPON IN COB SEGMENT OTHER PAYER AMOUNT FIELD.

*******OTHER TRANSACTIONAL INFORMATION*******

MAXIMUM NUMBER OF TRANSACTIONS	4 TRANSACTIONSFOR B1 & B3 TRANSMISSION.
SUPPORTED PER TRANSMISSION	ONLY 01 FOR A B2 TRANSACTION
REVERSAL WINDOW	14 DAYS
PRESCRIBER ID	DEA # IS THE PREFFERED ENTRY FOR
PRESCRIBER ID	PRESCRIBER ID
PHARMACY CONTRACT OR REGISTRATION	REQUIRED. CONTACT 866-813-3743
VENDOR CERTIFICATION REQUIRED	NOT REQUIRED
PLAN SPECIFIC HELP DESK	888-479-2000
PHARMACY HELP DESK	888-886-5822